



IT SUPPORT ENGINEER

Tanist are a long-established technology services company and have a great opportunity for an experienced and ambitious 2nd line Support Engineer with 1+ years' experience in Office 365 to join our growing business providing ICT services to clients across Cornwall and Devon.

If you thrive on tackling a variety of challenges involving many different technologies, working under pressure, and enjoy meeting people and receiving top-notch feedback from grateful customers, this could be for you. We even build our own stuff, and enjoy R&D as well as supporting all our customer's systems.

Experience in cloud (e.g. 365) and hosted services, Windows and Server technologies is essential along with security and internet (Fibre and ADSL) connectivity. Experience with Apple equipment will also be of benefit. You need to be a relentless problem solver, with an eye on the best solution for a customer, all with a sense of urgency. You will meet and help staff from all levels within our client businesses, so good inter-personal and written communication skills are important.

If you are successful, you will undertake a variety of key responsibilities, including Application, Desktop and Hardware support, through to Networking, system monitoring and Security for our customer sites across Cornwall, West Devon and some further afield. You will provide some support remotely, and some on site - we like to mix it up to give our team variety. We supply a suitable vehicle to visit client locations, you will be expected to participate in a weekend working rota and sometimes undertake work during unsociable hours, but this is always kept to a minimum.

You'll be instrumental in proposing solutions to clients and to use your technical skills and knowledge to deliver solutions, resolve issues and develop improvements. You will work closely with 3rd party vendors and suppliers, providing exceptional IT Support to our clients and customers.

Tanist has a modern approach and a strong reputation for providing quality, reliable, fully working solutions to the unusual and wonderful issues clients are faced with.

IF THIS IS OF INTEREST TO YOU – PLEASE APPLY NOW!

An IT Support Engineer with a minimum of 3+ years experience

On-premise, Cloud & Hosted Services

Windows, Server & Networking Technologies

On-site and Remote

Application, Desktop and Hardware Support

Office 365

Sharepoint

Company Phone

TO APPLY

Email a copy of your CV to careers@tanist.co.uk with the subject line 'IT Support Engineer'.

